

CR Index 2009

Organisation name	Sector	Score change	Scope	Continuity
Performance Band - Platinum Plus				
BT	Telecommunication Services	+	Global	■
Co-operative Financial Services	Insurance	+	Global	■
EDF	Electricity	+	Global	
National Grid	Gas, Water & Multiutilities	+	Global	■
Northumbrian Water Group	Gas, Water & Multiutilities	+	Global	■
Scottish & Southern Energy	Electricity	+	Global	
United Utilities	Gas, Water & Multiutilities	+	Global	■

Performance Band - Platinum 2007

Accenture	Accountants & Consultants	=	UK only	
BAA	Transport	=	UK only	■
Barclays	Banks	=	Global	■
BHP Billiton	Mining	=	Global	■
Camelot Group	Leisure & Hotels	=	Global	■
Centrica	Electricity	=	Global	■
Ernst & Young	Accountants & Consultants	=	Global	
J Sainsbury	Food & Drug Retailers	=	Global	■
John Lewis Partnership	General Retailers	=	Global	
Kelda Group	Gas, Water & Multiutilities	=	Global	
Kingsfisher	General Retailers	=	Global	
KPMG	Accountants & Consultants	=	Global	■
Lloyds TSB	Banks	=	Global	■
Pearson	Media & Entertainment	=	Global	■
PricewaterhouseCoopers	Accountants & Consultants	=	Global	■
Reckitt Benckiser	Personal & Household Goods	=	Global	■
Reed Elsevier	Media & Entertainment	=	Global	■
Rio Tinto	Mining	=	Global	■
ScottishPower	Electricity	=	UK only	■
Tesco	Food & Drug Retailers	=	Global	■
Unilever	Food Producers	=	Global	■
Veolia Water UK	Gas, Water & Multiutilities	=	UK only	■
WH Smith	General Retailers	=	Global	■
Xstrata	Mining	=	Global	

Performance Band - Platinum

Anglian Water Services	Gas, Water & Multiutilities	↑	Global	
British American Tobacco	Tobacco	↑	Global	
British Broadcasting Corporation	Media & Entertainment	↑	Global	■
Carillion	Support Services	↑	Global	■
Co-operative Group	General Retailers	new entity	Global	
Deloitte	Accountants & Consultants	↑	Global	■
H M Revenue & Customs	Government	↑	Global	
RSA Insurance Group	Insurance	↑	Global	
RWE Npower	Electricity	new	UK only	

Performance Band - Gold

Alliance Boots Group	Food & Drug Retailers	↑	Global	
Amec	Support Services	↑	Global	■
Anglo American	Mining	→	Global	■
Aviva	Insurance	**	Global	
Cadbury	Food Producers	→	Global	■
Capgemini UK	Software & Computer Services	***	UK only	
Diageo	Beverages	↑	Global	■
F&C Asset Management	Investment Services	↑	Global	
Friends Provident	Insurance	↑	Global	■
Hallmark Cards	General Retailers	↑	UK only	
Home Retail Group	General Retailers	→	Global	
Legal & General Group	Insurance	↑	Global	
Marks & Spencer	General Retailers	↑	Global	■
Northern Foods	Food Producers	**	Global	
Premier Farnell	Support Services	↑	Global	
Provident Financial	Speciality & Other Finance	→	Global	
Rolls - Royce	Aerospace & Defence	→	Global	■
Scottish & Newcastle UK	Beverages	new entity	Global	■
Serco Group	Support Services	→	Global	■
Severn Trent	Gas, Water & Multiutilities	→	Global	■
Shire	Pharmaceuticals & Biotechnology	→	Global	■
Standard Life	Insurance	→	Global	
Tata Consultancy Services	Accountants & Consultants	→	Global	

Thames Water	Gas, Water & Multiutilities	↑	Global	
Go - Ahead Group	Transport	↑	Global	■
Toyota Manufacturing UK	Automobiles & Parts	→	UK only	
Unipart Group	Diversified Industrials	↑	Global	■
Valuation Office Agency (VOA)	Government	*	Global	
Wates Group	Construction & Materials	**	Global	
Zurich Financial Services (UK) (Zurich UK)	Insurance	*	UK only	■

Performance Band - Silver

Aggregate Industries UK	Construction & Materials	→	Global	■
Amey	Support Services	→	Global	
Associated British Ports	Transport	↓	Global	
BDO Stoy Hayward	Accountants & Consultants	↑	Global	
Britannia Building Society	Banks	*	Global	
British Airways	Transport	new	Global	
British Energy Group	Electricity	*	Global	
BSkyB	Media & Entertainment	new	Global	
Costain Group	Construction & Materials	new	Global	
DLA Piper UK	Accountants & Consultants	*	UK only	
Eversheds	Accountants & Consultants	***	UK only	
Financial Services Authority	Speciality & Other Finance	new	Global	
FirstGroup	Transport	→	Global	
Ford Motor	Automobile & Parts	→	Global	■
Great Portland Estates	Real Estate	→	Global	
Imperial Tobacco Group	Tobacco	↓	Global	
International Power	Electricity	→	Global	■
Jaguar Land Rover	Automobile & Parts	new	Global	
John Laing	Speciality & Other Finance	***	Global	
Kimberly - Clark	Personal & Household Goods	new	Global	
Liberty International	Real Estate	↓	Global	
Linklaters	Accountants & Consultants	***	Global	
Magnox North	Electricity	new	Global	
Mapeley Estates	Real Estate	***	Global	
Marshalls	Construction & Materials	**	Global	
Mitie Group	Support Services	→	Global	
National Australia Bank Group UK	Banks	new	UK only	
Network Rail	Transport	**	Global	
Rentokil Initial	Support Services	→	Global	■
Sodexo	Support Services	→	UK only	
United Biscuits	Food Producers	new	UK only	
WSP Group (UK operations)	Support Services	new	UK only	

Performance Band - Bronze

3i Group	Speciality & Other Finance	→	Global	■
Aramark	Support Services	new	UK only	
BAM Construct UK	Constructions & Materials	***	Global	
Hammerson	Real Estate	new	UK only	
ITV	Media & Entertainment	↓	UK only	■
Places for People	Real Estate	new	Global	
Whitbread	Leisure & Hotels	↑	Global	

The table explained

Company rankings and symbols

Performance bands: Companies are alphabetically listed by performance band, based on a company's overall Index score (Platinum Plus, Platinum 2007, Platinum: 95 per cent and above; Gold: 90 - 94.5 per cent; Silver: 80 - 89.5 per cent, Bronze 2008: 70 - 79.5 per cent). For more information on these bands, see www.ft.com/responsible-business-2009

Sectors: companies are grouped by sector following FTSE classification guidelines. NB. For purposes of sector and peer comparison, we reserve the right to merge sectors to provide a reasonable comparison

Change in score: + indicates companies that have achieved Platinum Plus. = denotes companies that have retained Platinum status having achieved it in CR Index 2007. ↑ signifies an increase in the score between 0.5 per cent and 5 per cent. ↓ signifies a decrease in banding. → means score rose or fell less than 0.5 per cent or has not dropped enough to move down band. * signifies score increase of 5 per cent or over, ** score increase of 10 per cent or over, *** score increase of 15 per cent or over. New: companies that did not participate in 2007. New entity: companies that participated in 2007 under a different business entity

Scope: Global indicates participants that reported on 100 per cent of operations. UK only: signifies participants that are global companies but reported only on UK operations

Continuity: ■ indicates the participants that have done the CR Index every year since its launch in 2002

Source: Business in the Community