

# The Corporate Responsibility Index 2010

Organisation name	Sector	Operational Coverage	Scope
<b>PLATINUM PLUS</b> Evaluates the extent to which the commercial business strategy is underpinned by thinking around long - term sustainability			
BT Group	Telecommunications	Full Coverage	<b>2009</b>
EDF Energy	Electricity	Full Coverage	<b>2010</b>
KPMG Europe LLP	Accountants & Consultants	Full Coverage	<b>2009</b>
National Grid	Gas, Water & Multiutilities	Full Coverage	<b>2009</b>
Northumbrian Water Group	Gas, Water & Multiutilities	Full Coverage	<b>2009</b>
PricewaterhouseCoopers LLP	Accountants & Consultants	UK only	<b>2010</b>
Scottish & Southern Energy	Electricity	Full Coverage	<b>2009</b>
The Co-operative Group	General Retailers	Full Coverage	<b>2009</b>
Unilever	Food Producers	Full Coverage	<b>2010</b>
United Utilities	Gas, Water & Multiutilities	Full Coverage	<b>2009</b>

## RETAINED PLATINUM

Companies achieved Platinum in the 2007 or 2008 CR Index and have demonstrated continued board-level commitment to CR.

Accenture	Deloitte LLP	Reed Elsevier	
Anglian Water Services	Ernst & Young	Rio Tinto	
BAA	H M Revenue and Customs	RSA Insurance Group	
Barclays	J Sainsbury	RWE npower	
BHP Billiton	John Lewis Partnership	ScottishPower	
British American Tobacco	Kelda Group	Tesco	
British Broadcasting Corporation	Kingfisher	Veolia Water UK	
Camelot Group	Lloyds Banking Group	WH Smith	
Carillion plc	Pearson	Xstrata	
Centrica	Reckitt Benckiser		

Company Name	Industrial Sector	Operational Coverage	Year on Year
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## PLATINUM

Companies demonstrate that CR is embedded in strategic decision - making and incentive structures and have improved CR management and performance over 3 - 4 years.

Anglo American plc	Mining	Full Coverage	↑
Australian Broadcasting Corporation*	Media & Entertainment	Full Coverage	↑
BSkyB	Media & Entertainment	Full Coverage	↑
Friends Provident	Insurance	Full Coverage	↑
Hallmark Cards plc	General Retailers	UK Only	↑
Heineken UK	Beverages	Full Coverage	↑
Marks & Spencer	General Retailers	Full Coverage	↑
Premier Farnell plc	Support Services	Full Coverage	↑
Provident Financial	Speciality & Other Finance	Full Coverage	↑
Severn Trent plc	Gas, Water & Mulitutilities	Full Coverage	↑
Tata Consultancy Services Ltd	Accountants & Consultants	Full Coverage	↑
Thames Water	Gas, Water & Mulitutilities	Full Coverage	↑
Toyota Motor Manufacturing (UK) LTD	Automobiles & Parts	UK Only	↑
Unipart Group	Diversified Industrials	Full Coverage	↑
Wates Group	Construction & Materials	Full Coverage	↑

## GOLD

Companies display a high level of transparency by publically reporting CR performance. Their risk management processes would be inclusive of non financial risks.

Alliance Boots groupI GMBH	Food & Drug Retailers	Full Coverage	↑
Amey	Support Services	Full Coverage	↑
Aviva plc	Insurance	Full Coverage	↔
Capgemini UK plc	Accountants & Consultants	UK Only	↔
Costain Group plc	Construction & Materials	Full Coverage	↑
F&C Asset Management plc	Investment Services	Full Coverage	↑
Foster's Group Limited*	Beverages	Full Coverage	↔
Home Retail Group plc	General Retailers	Full Coverage	↑
Imperial Tobacco Group plc	Tobacco	Full Coverage	↑
John Laing plc	Speciality & Other Finance	Full Coverage	↑
Legal & General Group plc	Insurance	Full Coverage	↑
National Australia Bank Group Europe	Banks	Full Coverage	↑
Network Rail	Transport	Full Coverage	↑

Company Name	Industrial Sector	Operational Coverage	Year on Year
Northern Foods plc	Food Producers	Full Coverage	↑
Rolls - Royce plc	Aerospace & Defence	Full Coverage	↔
Serco Group plc	Support Services	Full Coverage	↔
Standard Life plc	Insurance	Full Coverage	↑
The Go - Ahead Group plc	Transport	Full Coverage	↑
United Biscuits	Food Producers	Full Coverage	↑ ↑
Zurich Financial Services AG	Insurance	UK Only	↑

## SILVER

Companies frequently demonstrate effective stakeholder engagement and have reliable baseline data.

3i Group plc	Speciality & Other Finance	Full Coverage	↑
Associated British Ports Holdings Limited	Transport	Full Coverage	↑
BAM Construct UK Ltd	Construction & Materials	Full Coverage	↑
British Airways plc	Transport	Full Coverage	↑
Diageo	Beverages	Full Coverage	↓
Eversheds LLP	Accountants & Consultants	Full Coverage	↑
Financial Services Authority	Speciality & Other Finance	Full Coverage	↑
FirstGroup plc	Transport	Full Coverage	↑
Jaguar Land Rover	Automobiles & Parts	Full Coverage	↑
Kimberly - Clark Corporation	Personal & Household Goods	Full Coverage	↑
Laing O'Rourke	Construction & Materials	Full Coverage	New
Liberty International plc	Real Estate	Full Coverage	↑
Magnox North Ltd	Electricity	Full Coverage	↑
Marshalls plc	Construction & Materials	Full Coverage	↑
Met Office	Government	Full Coverage	↑ ↑
MITIE Group plc	Support Services	Full Coverage	↑
Morgan Est plc	Construction & Materials	Full Coverage	↑ ↑
Northern Rail (highest new entry)	Transport	Full Coverage	New
Places for People	Real Estate	Full Coverage	↑
Rentokil Initial plc	Support Services	Full Coverage	↑
Royal Mail Group	Transport	Full Coverage	↔
Shire Pharmaceuticals	Pharmaceuticals & Biotech.	Full Coverage	↓
Sodexo	Support Services	Full Coverage	↑
The Linde Group	Chemicals	Full Coverage	New
The Midcounties Co-operative Ltd	General Retailers	Full Coverage	New
Willmott Dixon	Construction & Materials	Full Coverage	New
WSP Group plc (UK)	Support Services	UK Only	↑

## BRONZE

Companies clearly articulate their mission, values and CR principles and are beginning to collect data on their social and environmental impacts.

ARAMARK	Support Services	Full Coverage	↑
CSC	Support Services	UK Only	↑ ↑
Gala Coral Group	Leisure & Hotels	Full Coverage	↑
Halcrow Group Ltd	Support Services	UK Only	↑ ↑
Irwin Mitchell Solicitors	Support Services	Full Coverage	↑ ↑
Kier Group plc	Construction & Materials	Full Coverage	↑ ↑
Morrison (most improved company)	Construction & Materials	Full Coverage	↑ ↑
Ringway Group Ltd	Construction & Materials	Full Coverage	New
The BSS Group plc	Support Services	Full Coverage	New
Whitbread plc	Leisure & Hotels	Full Coverage	↑

## The table explained

Performance Bands: Companies listed alphabetically by band, based on overall Index score: Platinum (≥ 94.8%); Gold (≥ 89.8%); Silver (≥ 79.8%); Bronze (≥ 70%)

Industrial Sector: Companies grouped following FTSE classification guidelines.

\* These companies reported on their global operations in the 2009 Australian/ New Zealand CR Index survey

Operational Coverage: Full Coverage - companies submitting information based on 100% of business operations. UK only - multinational companies reporting on UK operations only.

Score Changes:

New: Company did not feature in 2008

↑ : an increase in score of between 0.5 – 10%

↑ ↑ : an increase in score of more than 10%

↓ : a decrease in banding

↔: no or negligible change in score